

How The Job Guarantee Works

Here's the straight and narrow: our goal is to get you a job. But getting a job is hard, and unfortunately, getting your first job in a new industry is often the hardest job search of all.

But don't worry, together we can do hard things!

We've had a lot of experience coaching students through their first job search in tech and have helped students land incredible jobs, jobs they couldn't have imagined they would have been able to get, and faster than they would have believed was possible.

Our plan is to do the same for you.

In order to maximize your chances of job search success, we're going to ask you to follow our proven job search program. And yes, we're going to hold you accountable! But it's all for one reason: **we want you to get hired!**

Of course, we want you to hold us accountable too, which is why we offer a Job Guarantee.

Failing to fulfill the requirements of the job guarantee in no way affects your access to the Get Hired program and related services.

Terms & Conditions of the Job Guarantee

First and foremost, the "Job Guarantee" is a tuition refund. Unfortunately, we are not able to guarantee anyone literal employment.

In order to be eligible to receive a tuition refund via our Job Guarantee you will need meet all of the following requirements:

- You began your job search within one year (12 months) of having enrolled in the Break Into Tech program
- Prior to the start of your job search you will do all of the following:
 - Complete all your career track coursework & have your portfolio approved by a class instructor
 - Complete **Class 1: Complete Your Resume, LinkedIn, And Portfolio** in the Get Hired Track
 - Meet with a Skillcrush career coach to review your job search materials
 - Have job search materials approved by a career coach
 - Have prospecting outreach email approved by a career coach
- During your job search:
 - Your job search start date is the day your prospecting emails are approved by a career coach, this is set as your "Job Search Start Date"
 - For the period of 6 months (180 days) following your "Job Search Start Date" you will do all of the following:

- Attend at least 20 weekly coaching sessions
- Apply to 30 jobs per week using our outbound email outreach methodology
- Prospect 2-5 contacts within every company that you apply for a job
- Complete **Class 2: Launch Your Job Search**
- Complete **Class 3: Prepare For The Interview Process**
- Complete **Class 4: Ace Your Technical Test**
- Complete a 1-on-1 mock interview session with a career coach

In addition to the above requirements, any of the following actions will make you ineligible for the job guarantee tuition refund:

- Materially changing your portfolio, resume, or LinkedIn profile after it's been reviewed and approved without first discussing said change with your career coach
- Taking a break from job searching for more than a cumulative 3 weeks during the 24 weeks (or 180 days) that make up the 6 month job search period
- Choosing to apply for a more than five (5) of 30 jobs outside of the area of your training (ex: applying for technical support positions, customer service, project management, backend development roles, etc)

Defining a “qualified” job offer

A job offer is considered a qualified offer if it is any one of the following:

- A full-time job
- A part-time job (and you are seeking part-time employment)
- A freelance / contract position intended to last at least 3 months
- An internship / apprenticeship paying at least minimum wage and intended to last at least 3 months

If all of the above requirements are met and you have not received a “qualified” job offer after 180 days of your job search start date you will be eligible for the Job Guarantee refund.

The refund will be for the amount of your full tuition payment, not exceeding \$2,499 for one-time payment purchases or \$2,748 for payment plans. The cost of any add-ons will not be refunded, and those costs are not eligible for the job guarantee.

If you're no longer eligible for the Job Guarantee

The “Job Guarantee” terms and conditions only apply to your eligibility for the Job Guarantee tuition refund. If, for any reason, you are not able to meet the requirements, you will continue to have access to the Get Hired curriculum and be provided with full support services for the 6 month duration of your job search.